



Friends and Family Discount Room Booking Quick Reference Guide

BOOKING AT INCLUSIVE COLLECTION

Overview:

- This discount is available to colleagues and friends & family.
- Discount should only be shared with close friends & family.
- Discount may only be available on select rates and promotions and is subject to hotel availability.
- Only applicable on the room rate of land only bookings. Discount cannot be applied to package bookings, or additional services and packages.
- Only valid on AMR properties in the Americas. To book Ziva and Zilara, please see “Booking at All Other Hotels” section.
- Discount Code: **HYATTFNF**
- *ALG above property colleagues, please refer to the [Vacation Travel Policy](#) to book discounts*

Booking Process:

1. Go to <https://www.amrcollection.com/en/> and fill in the applicable information in the Book Now section.
 - a. Type: Room Only **Note: Friends & Family discount is only available for Land Only bookings.**
 - b. Brand: Select the Brand you are looking to book.
 - c. Travel Dates: Select your preferred arrival and departure dates.

Type ▼ Room Only	Brand* Secrets	Travel Dates 11/02/2021 - 11/05/2021	Book Now
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2. Once you click Book Now, you will be redirected to the brand specific booking engine. From here you can see which hotels are available for your selected dates (Or you can go directly to the brand specific booking engine if you have a specific hotel in mind).
3. Select the hotel you wish to book.

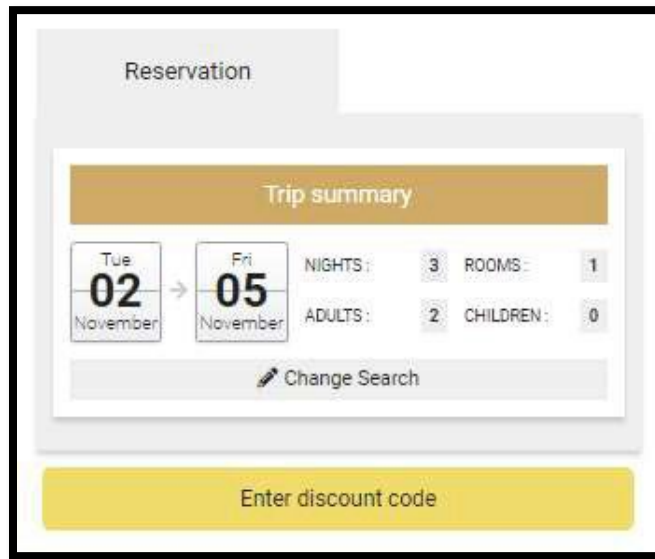
Secrets Cap Cana Resort & Spa
Blvd Zona Hotelera, Playa Juanillo, Cap Cana, Cap Cana (AL) - Dominican Republic -
Map

Perfectly situated in the exclusive gated community of Cap Cana, Secrets Cap Cana Resort & Spa will bring the highest level of luxury to the crystal blue waters and magnificent sugar-sand Juanillo Beach, one of the most beautiful beaches in the Dominican Republic. Luxe and superior, Secrets Cap Cana is the epitome of luxury with 457 suites adorned with sophisticated Caribbean furnishings, gourmet dining, top-shelf spirits, 24-hour room service, daily refreshed mini-bar and close proximity

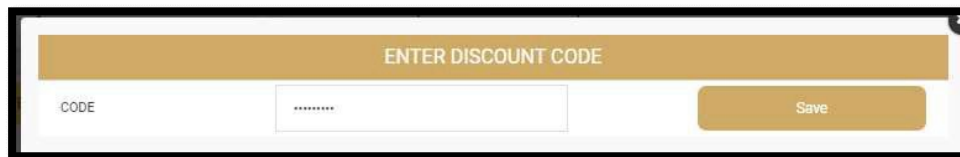
	Select
JUNIOR SUITE TROPICAL VIEW DOUBLE BEDS Hot Hot Hot	1560.00 USD
JUNIOR SUITE TROPICAL VIEW KING BED Hot Hot Hot	1560.00 USD
JUNIOR SUITE POOL VIEW DOUBLE Hot Hot Hot	1638.00 USD



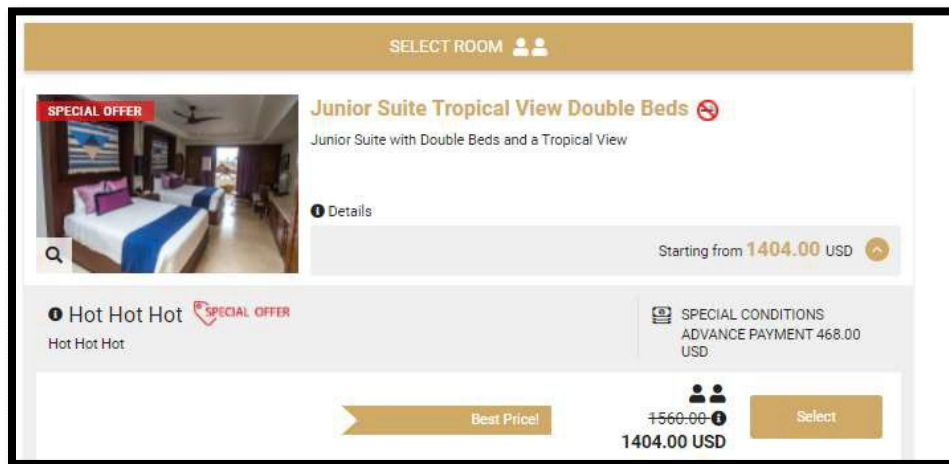
- Once on the hotel booking page, click Enter discount code on the left side of the screen.



- Enter the valid Hyatt Friends & Family discount code, **HYATTFNF**, and click Save.



- Any rooms and rates that are combinable with the discount will display with the adjusted rate. Choose the room category and rate you wish to book and click Select.



- Proceed through the remainder of the booking process as you normally would, applying any extra inclusions and packages desired until you receive confirmation. **Extra services, packages, etc. will not include the Friends & Family discount.**



BOOKING AT ALL OTHER HOTELS

Overview:

****Effective January 1, 2023****

The Friends and Family Discount Rate is booked exclusively on Hyatt.com using an Offer Code and their World of Hyatt member account. Friends and Family must be logged into their World of Hyatt member account and that account must be registered with the colleague. Each time you wish to use the Friends and Family discount, log into the World of Hyatt member account that will be staying and insert the code: **FRIEND**

Booking Process:

1. Go to www.hyatt.com.
2. Log into World of Hyatt member account of guest that will be staying.
3. Enter destination city or state and stay dates
4. Select **Special Rates (AAA, GOVT,...)** to expand the dropdown list of options.
5. Click the **Special Offer Code** button.
6. Enter the Friends and Family Offer Code: **FRIEND**
7. Select **Find Hotels**.

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🌐 ▾ Sign In or Join ▾

🔍 New Orleans, Louisiana, United States

📅 Wed, Jun 15

📅 Thu, Jun 16

FIND HOTELS

👤 1 Room, 1 Guest ▾

🔍 Special Offer Code ▾

🏠 Use Points

♿ Accessible Room

FRIEND

8. Select desired hotel.

HYATT REGENCY

Hyatt Regency New Orleans

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Rates from:
\$109 avg/night

HOTEL WEBSITE

VIEW RATES

9. When available, the Friends and Family discount displays in the first tab as shown.

View Points | View Rates

Hotel Currency ▾

Friends And Family Rate from \$109

Member Rate from \$194

Standard Rate from \$199

Double Your Points from \$209

Bed And Breakfast from \$209

Hide Rate Rules ^

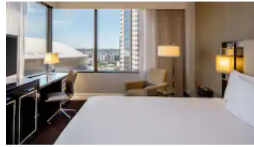
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10. Select Room type.

Cancellation Policy
72 Hours Prior Or 1 Night Fee Credit Card Req



1 King Bed

Rest easy in this 314-square-foot room, with one king bed, a sitting area with chaise longue, a spacious work desk with enhanced lighting, and Google Chromecast.

[More Details](#) ▾

\$109

Avg/Night (USD)

SELECT

11. Complete the reservation. The guest information should pre-populate with the World of Hyatt guest account information.

**** An error will be displayed for a non- approved World of Hyatt numbers: *World of Hyatt number must be associated to a Hyatt Colleague to book rate* ****

Additional Considerations:

- A credit card is required to guarantee all reservations.
- Changes and cancellations are made through Hyatt.com.
- Standard and Special event hotel cancellation policies apply.
- The colleague is not required to travel with the friend or Family member.
- There is a 7 night maximum length of stay for the Friends and Family discount.
- Maximum limit of 3 rooms per booking, per night, and per stay.